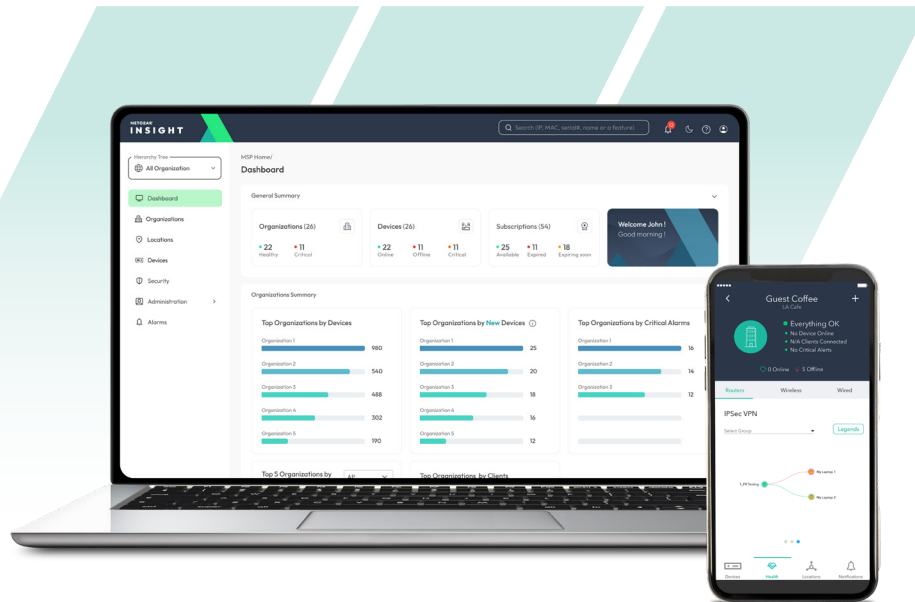


Insight 10.0

Effortless control. Deeper insight.

Smarter network management for small and medium enterprises



Cloud-based management for access points, switches, routers, security and mobile hotspots

Modern by design

NETGEAR Insight 10.0 transforms cloud-based network management with a purpose-built, modern interface informed by extensive user feedback and the latest advancements. This release introduces an enhanced topology views and map-based visual reporting, modern UI and UX, and a streamlined single-tier subscription model.

Built for scale

From single-office deployments to MSPs managing complex multi-customer portfolios, Insight's hierarchical structure, simplified onboarding, and RBAC give administrators the flexibility and control to grow with confidence across wired and wireless infrastructure.

Always advancing (or evolving)

Platform enhancements are automatically delivered to existing users — no hardware upgrades required. Insight 10.0 enhances operational awareness with AI-defined networking (in BETA), WiFi heatmaps, deeper device-level insights, and improved client tracking for faster troubleshooting.

1
Subscription tier
Simple, unified pricing

2
Steps to onboard
Fast, frictionless setup

24/7
Cloud availability
Always-on management

99.9%
Cloud uptime SLA
Resilient infrastructure

Key features and capabilities



Unified platform

Insight allows you to manage NETGEAR Enterprise routers, switches, access points, mobile hotspots and security all on one unified platform



Single-tier subscription

One unified plan replaces multiple tiers — full feature access with simple, predictable pricing. Two-step customer sign-up and accelerated device onboarding reduce time to value.



AI-defined networking (in BETA)

Integrated AI gives you contextual, actionable guidance — troubleshoot issues, optimize performance, and accelerate resolution without leaving the platform



RBAC & multi-org management

Role-Based Access Control makes it easy to assign and manage permissions at scale. The hierarchy tree supports multi-site and multi-customer deployments for partners and MSPs.



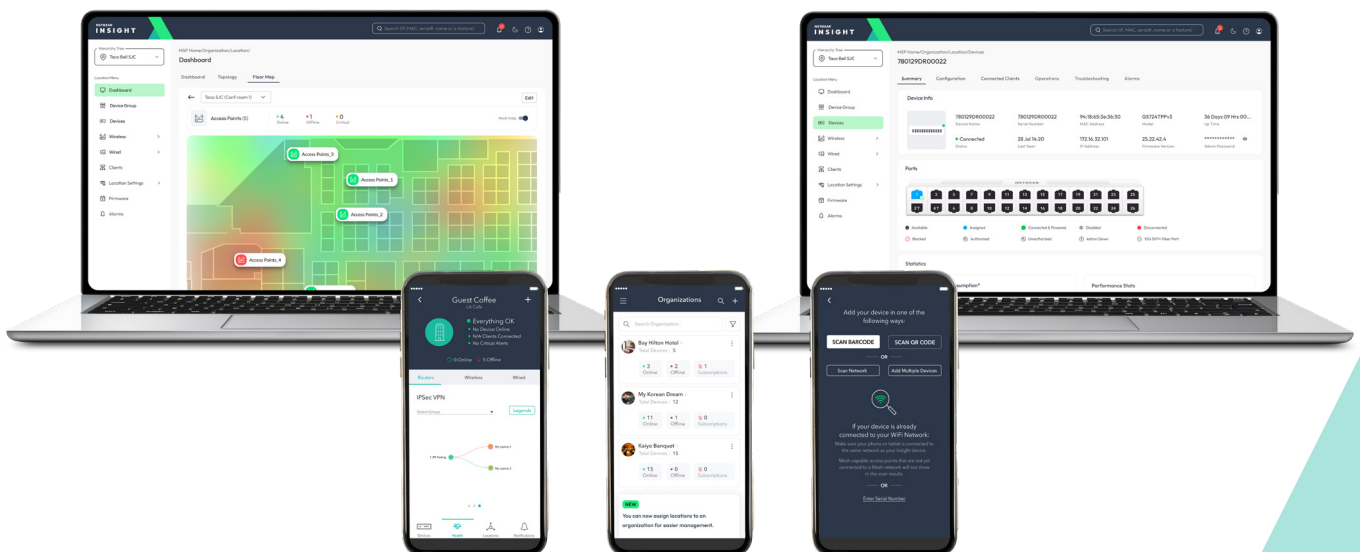
Visual heatmaps & topology

Map-based visual planning and reporting, dynamic WiFi heatmaps, and enhanced topology views deliver signal coverage clarity and advanced metrics for smarter decision-making



Enterprise-grade security

WPA3/WPA3-Enterprise, 802.1x RADIUS, VLAN and MPSK segmentation, SSL/TLS cloud communication, and secure remote provisioning protect every device on your network



NETGEAR Insight 10.0 features

- Modern MUI-based interface built on extensive user research
- Streamlined single-tier subscription model
- Simplified two-step customer sign-up
- Accelerated device onboarding process
- Intuitive Role-Based Access Control (RBAC)
- Hierarchy tree navigation for multi-site deployments
- User-friendly menu system with intuitive discovery
- Zero Touch Provisioning (ZTP)
- Customized reporting modules
- Device notifications
- Pay As You Use (PAYU) subscription model for MSPs
- Map-based visual reporting and enhanced topology views
- Dynamic WiFi heatmaps for signal coverage visibility
- AI-defined networking (in BETA) for simplified provisioning
- Advanced table customization: server-side search, column control
- Real-time device health monitoring and performance metrics
- Guest networking, free internal captive portal, external captive portal for advanced features, and VLAN segmentation
- Automatic feature delivery via cloud — no hardware upgrades
- Backward compatibility with all Insight-managed devices

Operational visibility and network intelligence

Insight 10.0 gives IT teams and MSPs clearer visibility across wired and wireless environments — map-based reporting, WiFi heatmaps, enhanced topology views, and AI-defined networking to provision networks from a plain-language description, all from one cloud dashboard.

Monitoring & diagnostics

- Real-time device health monitoring across all connected hardware
- Client connection tracking, usage history, and session analytics
- Network performance trend analysis and bandwidth utilization
- Cross-site performance comparison for distributed environments
- Secure remote diagnostics — no on-site IT presence required
- Expanded performance metrics for APs, switches, routers, and hotspots

Visual analytics

- Dynamic WiFi heatmaps bring signal coverage to life
- Map-based visual reporting for geographic network awareness
- Enhanced topology views with drill-down device detail
- Advanced table features: server-side search, sortable columns

AI-defined networking (in BETA)

- AI-defined networking to provision networks with ease
- Enables network configuration through natural language inputs
- Automatically generates a network topology diagram from spoken or written requirements
- Eliminates manual configuration of complex networking requirements

Administrative control

- Role-Based Access Control (RBAC) for secure, scalable team management
- Hierarchy tree navigation — fast access for multi-site, multi-org MSPs
- Customizable tables and saved views for personalized workflows
- Real-time alerts and event logging for proactive incident response
- Granular client visibility for improved troubleshooting and capacity planning

Deployment scenarios & use cases

Insight 10.0 is built to manage a single site or hundreds. The hierarchy tree keeps organizations, locations, and devices easy to navigate — so teams spend less time orienting themselves and more time resolving issues.

For end-users & IT teams

- Manage wired and wireless from a single cloud dashboard
- Deploy new sites and devices remotely in minutes
- Apply consistent policies across all locations
- Monitor uptime, performance, and alerts 24/7
- AI-defined networking for faster provisioning
- No on-premises controller required — pure cloud

Ideal for: multi-location SMEs, retail, hospitality, healthcare, professional offices

For MSPs & partners

- Multi-customer management from a single portal
- Hierarchy tree for fast navigation across client accounts
- Role-based access control — delegate safely to team members
- Simplified single-tier subscription for predictable billing
- Automated feature delivery — no manual updates required
- Secure remote provisioning and firmware management
- Pay-as-you-use subscription model

Ideal for: MSPs, VARs, system integrators, IT resellers

Common deployment types

- Single-location small business with mixed wired/wireless
- Multi-site enterprises or distributed branch offices
- MSP-managed customer network portfolios
- Academic campuses and educational institutions
- Retail, hospitality, and public-facing WiFi
- Healthcare and professional services environments

All deployments: no on-site hardware controller required

“Every detail, from a refreshed theme and modern UI to AI-defined networking and visual heatmap, is designed to make network administration faster, smarter, and more intuitive.”

— Nat Chudambaram, PLM at NETGEAR

NETGEAR difference

- Complete SME network solution — single-vendor management for APs, switches, routers, hotspots, and security
- Effortless simplicity — modern UX reduces learning curve and administrative overhead
- No on-premises controller — pure cloud, more secure, easier to deploy than controller-based alternatives
- Cost-effective scalability — enterprise-grade capabilities at an SME-friendly price point
- AI-defined networking (in BETA) — reduces project deployment timelines, enabling teams to quickly stand-up network infrastructure
- Advanced visualization — map-based reporting and heatmaps deliver actionable visual data
- Efficiency at scale — simplified onboarding and hierarchy tree make multi-location management faster
- Reliable cloud infrastructure — 99.9% uptime SLA, uninterrupted device operation during maintenance

Technical specifications

Platform and deployment	
Management type	Cloud-based centralized management
Deployment model	Controllerless cloud architecture — no on-premises hardware required
Device support	NETGEAR Insight-managed access points, switches, routers, security appliances, and mobile hotspots
Platform interface	MUI-based web portal (browser) and Insight mobile app (iOS & Android)
Cloud uptime SLA	99.9%
Subscription model	Single comprehensive tier — full feature access, simple pricing
Onboarding	Two-step customer sign-up; accelerated device onboarding
Management and visibility	
Multi-site management	Unlimited sites, single pane
Multi-organization (MSP)	Hierarchy tree navigation for multi-customer management
Role-based access control	Granular permission assignment for teams and MSP sub-users
AI-defined networking (in BETA)	Faster project execution and reduced errors
WiFi heatmaps	Dynamic visual heatmaps for signal coverage analysis
Network topology views	Enhanced topology with map-based visual reporting
Client visibility	Per-device client tracking, usage analytics, session history
Performance metrics	Real-time and historical across APs, switches, routers, and hotspots
Alerting & event logs	Real-time alerts, configurable notifications, audit logging
Wireless security	
Authentication protocols	WPA3, WPA3-Enterprise, WPA2-Enterprise, 802.1x RADIUS
Network segmentation	VLAN, MPSK, and traffic segmentation across all supported devices
Guest networking	Guest SSIDs, captive portal configuration, time-limited access
Multiple SSIDs	Up to 8 SSIDs per device (varies by hardware)
Cloud & platform security	
Cloud communication	SSL/TLS encrypted — all management traffic encrypted in transit
Authentication	Enterprise-grade authentication with MFA support
Remote provisioning	Secure remote firmware management and configuration push
Access controls	Granular RBAC — team-level and sub-organization user management
Device monitoring	Device-level monitoring, logging, and anomaly detection
Cloud independence	Devices continue operating locally if cloud connectivity is interrupted
Ongoing security updates	Delivered automatically via cloud — no manual intervention required
Network configuration	
Network configuration	Across access points, switches, routers, security and mobile hot spots
Multi-organization (MSP)	Traffic prioritization and bandwidth management
Role-based access control	Remote, centralized firmware updates and scheduling
AI-defined networking (BETA only)	Aggregate PoE power consumption monitoring from dashboard
WiFi heatmaps	Compatible with all existing Insight-managed devices

Support and service

Hardware warranty	Dependent on associated device — see individual product documentation
Insight subscription	Includes ongoing feature enhancements, AI updates, and platform improvements
Technical support	NETGEAR Sprint Support included in annual contracts
Premium support	Premium support options available — see www.netgear.com/business/services/premium-support/
Mobile app	iOS App Store and Google Play — search “NETGEAR Insight”
Web portal	insight.netgear.com

Ordering information

SKU	Product description
NPR1SNG1-10000S	Insight Pro Cloud Management 1 Single Device 1-Year Subscription
NPR1SNG3-10000S	Insight Pro Cloud Management 1 Single Device 3-Year Subscription
NPR1SNG5-10000S	Insight Pro Cloud Management 1 Single Device 5-Year Subscription
NPR5PK1-10000S	Insight Pro Cloud Management 5 Devices Pack 1-Year Subscription
NPR5PK3-10000S	Insight Pro Cloud Management 5 Devices Pack 3-Year Subscription
NPR5PK5-10000S	Insight Pro Cloud Management 5 Devices Pack 5-Year Subscription
NPR10PK1-10000S	Insight Pro Cloud Management 10 Devices Pack 1-Year Subscription
NPR10PK3-10000S	Insight Pro Cloud Management 10 Devices Pack 3-Year Subscription
NPR10PK5-10000S	Insight Pro Cloud Management 10 Devices Pack 5-Year Subscription
NPR25PK1-10000S	Insight Pro Cloud Management 25 Devices Pack 1-Year Subscription
NPR25PK3-10000S	Insight Pro Cloud Management 25 Devices Pack 3-Year Subscription
NPR25PK5-10000S	Insight Pro Cloud Management 25 Devices Pack 5-Year Subscription
NPR50PK1-10000S	Insight Pro Cloud Management 50 Devices Pack 1-Year Subscription
NPR50PK3-10000S	Insight Pro Cloud Management 50 Device Pack 3-Year Subscription
NPR50PK5-10000S	Insight Pro Cloud Management 50 Devices Pack 5-Year Subscription
NPR100PK1-10000S	Insight Pro Cloud Management 100 Devices Pack 1-Year Subscription
NPR100PK3-10000S	Insight Pro Cloud Management 100 Devices Pack 3-Year Subscription
NPR100PK5-10000S	Insight Pro Cloud Management 100 Devices Pack 5-Year Subscription

For full product details, partner resources, and to purchase, visit: netgear.com/business/services/insight/

*This product comes with a limited warranty that is valid only if purchased from a NETGEAR authorized reseller, and covers unmodified hardware, fans and internal power supplies – not software or external power supplies, and requires product registration at <https://www.netgear.com/business/registration> within 90 days of purchase; see <https://www.netgear.com/about/warranty> for details. Intended for indoor use only.

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